

ACCOMMODATION CLASSIFICATIONS:

Hotels/inns/B&Bs:

As defined by the Austrian Chamber of Commerce – Department for the Hotel and Accommodation Industry. (see www.hotelsterne.at)

★★ Establishments at this level will be practical and comfortable. Ideal for the price conscious class of guests who besides the actual accommodation are looking for limited facilities (TV, drinks, etc). The quality of the facilities is measured by functionality and cleanliness, the materials used are less important.

★★★ Consistently high-class interiors and furnishings; homely atmosphere. Ideal for visitors looking for more than over night accommodation and modest comfort (bath/shower, meals, drinks etc). Offers a more sophisticated range of services (reception, drinks, snack bar etc).

★★★★ Establishments at this level have first class facilities i.e. spacious rooms with high quality, more contemporary facilities, very well maintained, good sound insulation, high service level. Holiday hotels at this level often offer an extensive range of facilities (e.g. SPA, sport, haute cuisine, seminar rooms). Establishments in this category with a very high service level and perfect facilities can be awarded the title “Superior”.

Superior:

Top establishments in the particular category can be awarded the rating “Superior”. For establishments with 3 stars or more, a mystery test will be carried out to assess the level of service.

Holiday apartments/Private rooms:

As defined by the Vorarlberg Accommodation Providers Association

✿✿ Simple but good furnishings, well maintained.

✿✿✿ Upmarket, good facilities and setting. Shower/WC or bath/WC in room, separate WC for 4 persons or more. In holiday apartments for 3 persons or more there is a bedroom separate from living room. Well to very well maintained.

✿✿✿✿ First class, very good, comfortable facilities and setting / contemporary, for upmarket

living standards. Perfectly maintained. In holiday apartments for up to 3 persons there is a bedroom separate from living area. All facilities are of superior quality and are very well maintained.

Farmstays – Flower-bedecked quality

The Farmstay label guarantees you a quality-assured and friendly working farm. A jury regularly assesses the farms in the following areas:

- 1. Quality of life:** life on the farm, agricultural products, animals on the farm etc.
- 2. Quality of facilities:** Farm location, outdoor areas, living area, rooms, holiday apartments, comfort, room sizes, sanitary facilities etc
- 3. Quality of service:** breakfast and catering, leisure activities, information provided for guests etc.

❁❁ Farm with practical facilities. Shower or bath / WC in the room or on the landing. Comfortable accommodation in a natural environment.

❁❁❁ Cosy, well equipped farm. Shower or bath and WC in room or in the holiday apartment. Feel-good farms with comfort.

❁❁❁❁ High quality farm with an excellent range of facilities and comfortable furnishings. En-suite shower or bath and WC. A farmstay for discerning guests. Special emphasis is attached to conveying the sense of farm life to the visitor. The offer includes a quiet location, a typical farmhouse, gardens, cultivation, environmental conservation, safety on the farm, agricultural products on sale, holiday activities with the guests and information on the holiday resort.

Special emphasis is put on conveying the characteristics of rural life to guests. When spending a holiday on a farmstead, guests can expect quiet settings, typical farmhouses, gardens and much more. They can live safely in harmony with the environment, and purchase home-made natural products. A wide range of activities as well as all

kinds of information on the holiday resort are an integral part of the service.

PRICES:

All prices and information in the catalogue were supplied by the establishments. Prices are in Euros, per person and night for accommodation in a double room / suite based on half-board or B&B. For holiday apartments, prices apply per apartment and night (depending on the apartment reservation). Additional charges may be added for short stays (1–3 days) or single rooms. Direct written agreements between the host and the guest are binding. Guest taxes are included in the price, unless otherwise stated.

CHILD DISCOUNTS:

Almost all accommodation providers allow price reductions for children if they sleep in an additional bed in their parents’ room.

ABBREVIATIONS:

ÜF	Bed and breakfast
HP	Half-board
App.	Apartment
FEWO	Holiday apartment
PQ	Location on resort map
HS	High Season
NS	Low Season